

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 16th day of June 2020
C.G.No:97/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy

Chairperson
Member (Finance)

Between

M. Sridhar Reddy,
C/o. M. Prabhakar Reddy,
1-205,
Paimagham,
T.V. Palle,
Aragonda,
Chittoor- Dist

Complainant

AND

1.Assistant Executive Engineer/O/Aragonda
2.Deputy Executive Engineer/Paipalle CCO
3.Executive Engineer/O/Chittoor Rural

Respondents

ORDER

1. The case of the complainant is that respondents while carrying out HVDS work left his service No. 5633101000108 without providing distribution transformer.
2. Respondents filed written submission stating that estimate was prepared, after sanction and allotment of DTR the same will be erected to the AGL service of the consumer.
3. Complainant when contacted by the staff of the forum over phone on 08.06.2020 at 1.25.P.M he stated that he is not having supply and no nearby Distribution Transformer is available to feed supply to his AGL land.
4. Respondents themselves admitted that the service connection of the consumer was left over while HVDS work was carried out and they have prepared estimate, after approval of estimate and allotment of DTR they will provide it to the consumer. Consumer also represented that there is no nearby DTR to provide supply to his AGL service connection.

DESPATCHED

DATE

17/6

5. Since the service connection of the complainant was left over under HVDS scheme it is the responsibility of the respondents to provide a separate DTR and to provide supply from the nearby DTR.
6. In view of the representation of the complainant that there is no nearby DTR to provide power supply to his AGL service and respondents themselves prepared estimate complainant is entitled for a separate DTR.
7. In the result respondents are directed to provide separate Distribution transformer within 15 days from the date of receipt of this order and submit compliance report within 15 days thereon.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 16th June 2019.

Sd/-
Member (Finance)

Sd/-
Chairperson

True Copy

Member/Finance

16/06/2020

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.